

Getting Started with OneTouch[®] Ping[™]

Thank you for contacting Animas Canada for more information about insulin pump therapy with the OneTouch[®] Ping[™] glucose management system. This two-part system, an insulin pump and meter-remote, works together to help you perform at your best.

We are here to help you during your decision making process. In order to move forward and learn if insulin pump therapy is right for you, we need to request certain information that will help us serve you better.

You may have insurance coverage for your pump and supplies through private insurance or a group health care plan. In certain provinces, government funding may be available for pumps and/or supplies. Our Reimbursement Specialists will help determine your benefits and assist you throughout the authorization process.

We look forward to serving you and will be in touch very soon!

If you have any questions or would like to speak with a Reimbursement Specialist, please call or email our Customer Care Team and we will be pleased to assist you in any way possible.

Animas Canada, 200 Whitehall Drive, Markham, ON L3R 0T5

Tel: 1.866.406.4844 Fax: 1.866.406.4033 www.Animas.ca

Note: By completing these forms, you are only giving Animas Canada permission to contact your insurance company to review your benefits, and your physician to discuss your medical need of necessity for an insulin pump. This does not obligate you to obtain a pump. By submitting your information, you agree that it will be governed by our Privacy Policy, found at www.Animas.ca.

To Begin the Process:

- 1.) Complete and sign the Insurance Information Form, and the Authorization to Release Information Form.
- 2.) Have your Health Care Provider complete and sign the Letter of Medical Necessity.
- 3.) Please fax or mail all forms to:

Reimbursement Specialist

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200 Whitehall Drive
Markham, Ontario
L3R 0T5

T: 1-866-406-4844

F: 1-866-406-4033

Email: CustomerCare@Animas.ca

